SERVICE ORGANISATION CONTROLS

Backup Systems takes the security of your data extremely seriously.

Our cross-site data backup and replication service was designed specifically for those organisations that cannot allow data to leave their network.

Customer backup servers regularly communicate with our servers via the Internet but this is only to let us know of any issues and that they are "alive". This is also done using an encrypted channel.

The data on backup servers can only be accessed by authorised members of staff from the customer. This can be controlled and audited by a customer's active directory domain.

In the unlikely event of us receiving a request from a customer for us to assist with recovery of data we check with a person already known and authorised from the customer that the requesting person is permitted to access the data.

All employees and contractors of Backup Systems have been checked for criminal records. Each member of staff has to provide us with a certificate, known as a "Disclosure" which give details of an individual's criminal convictions, or state that they have none.